

## Zaid Raqeeb Alqadhi

### Statistical expert – Methodology /Quality & satisfaction survey



**Date & Place of Birth** : December 4<sup>th</sup> 1978, Baghdad  
**Marital Status** : Married  
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#### Profile Summary:

Methodology & Quality Specialist with over 21 years of progressive experience, area of expertise includes Methodology, Sampling Design, Data analysis, satisfaction survey and Establishment and operation of statistical departments with proven ability to drive measurable results through implementation of best practices, Lead organizations through innovation and initiatives to achieve strategic objectives and improve statistical approach. Possess strong problem-solving, multi-tasking, project management, and teamwork skills.

#### Career Objectives:

To design, develop, implement, manage and continuously improve statistical process and tools in methodologies and quality; Innovation methodologies use of administrative records for data collection as well as building cross-functional knowledge of managerial systems like Big Data.

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#### Academic Background:

**B.Sc. in Statistics** **1996-2000**

University of Baghdad – Iraq, Baghdad

I study (Statistics, Mathematics, Probability theory, Mathematical Statistics, Demographic, Economic statistics, Econometrics, Sampling, Differential Equations ,Mathematical Economics, Regression Analysis, Mathematical Analysis, Numerical Analysis, Operations Research, Biostatistics, Design and analysis of experiments, Stochastic processes, Data analysis, Decision Theory, Linear Algebra, Principles of Economics, Principles of Business Administration, Inference )

**High School Diploma – Scientific Branch** **1994 - 1996**

Al Mansoori School – Iraq, Baghdad

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#### Professional Certificates & Trainings:

##### Certificates:

- Capacity Building - Ministry of Economy-UAE-Abu Dhabi - United Nations Development Programme (UNDP).

##### Training Courses:

- Statistical Analysis.
- Meta-data preparation and management for GCC.

- **Statistical data quality**
- **Manufacturing statistics for GCC.**
- **Sampling design.**
- **International Standard Classification of Education ISCED.**
- **GSBPM (General Statistical Business Process Management) V 5.0.**
- **The national forum workshop - Education for All (Educational Indicators) – UNESCO.**

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### **Skills and Competencies:**

#### **Technical Skills:**

- Statistical Methodologies.
- Quality Management.
- GSBPM (General Statistical Business Process Management) V5.0.
- Project manager (statistical survey)
- Satisfaction survey, happiness survey
- Survey & Questioner Design.
- Data Analysis
- Sampling designs
- Survey Researcher.
- Advanced Analytical Techniques.
- Corporate Performance & Strategy.
- Qlik sense software prepare dashboard
- Power BI software prepare dashboard

### **Professional Experience:**

**Federal competitiveness and Statistics Center – Ministry of cabinet affairs UAE, Dubai /**

**January 2010 – Present.**

**Position:** statistical expert.

### **Achievements and Responsibilities:**

- Review and ensure the statistical methodologies.
- Review the definitions, classifications, and statistical standard used at the Federal competitiveness and Statistics Authority in coordination with the technical departments.
- Develop a plan and a mechanism to review and evaluate the data received by the management before starting the process used.
- Supervising the process of update and development of statistical methodologies and quality gate.
- prepare satisfaction survey
- Weights account for the samples of family and economic surveys.
- Review manuals and guides work statistical surveys.

- Preparation of new methodologies and statistical methods as preparation methodologies and prepare a report around requests.
- Compare methodologies and concepts in the survey and compared with the statistical concepts and standards in the statistical methodologies and quality gate.
- Proposal methodology for determining the sample design and size for statistical surveys in accordance with the nature of the survey and cost required and the level of trust and other survey data.
- Plan and develop quality system in Federal competitiveness and Statistics Authority.
- Provide the relevant design specifications for survey planning, design and processing and administrative data collection in order to ensure all required information for planned statistical indicators is captured and collected and of high quality, Act as focal point for assigned entities.
- Lead the production of statistical outputs and analytical reports and provide descriptive analysis in the planned statistical reports using project management techniques and GSBPM framework.
- Contribute towards the development and improvement of the systems, processes and practices within the section, in order to improve effectiveness and efficiency of the processes.
- Provide coaching and support to less experienced colleagues to improve their capabilities and to increase the efficiency and quality of the work activities carried out by the department.
- Assist Statistical Training Institute in the development or review of training modules.

### List of Projects

Client	Field	project
<b>Federal competitiveness and Statistics Authority</b>	<b>Government</b>	<ol style="list-style-type: none"> <li><b>1. GSBPM project (automation) – project manger</b></li> <li><b>2. happiness survey project manager (Technical expert)</b></li> <li><b>3. youth survey - Technical adviser</b></li> <li><b>4. MOI satisfaction survey Customer Satisfaction Survey Employee Satisfaction Survey Drivers' Road Safety Survey The Security, Partners and Dealers Survey - project manger</b></li> <li><b>5. Space awareness survey</b></li> <li><b>6. National agenda indicator - project manger</b></li> <li><b>7. National ID survey</b></li> <li><b>8. Quality system</b></li> </ol>

		<b>9. smart census - create development the new methodology</b> <b>10. development the statistical strategy</b> <b>11. Statistical Survey Formulation</b> <b>12. the National Coexistence Survey - Design and management - project manger</b> <b>13. Participate Household Income and Expenditure Survey</b> <b>14. National Health Survey</b> <b>15. National Identity Index Survey - project manger</b> <b>16. Family cohesion survey - project manger</b> <b>17. Economic Space Survey</b> <b>18. Participate labor force survey</b> <b>19. Giving survey</b> <b>20. Participate economic survey</b> <b>21. National Quality of Life Survey - project manger</b> <b>22. Prepare for research and development survey</b> <b>23. Coexistence Survey dashboard</b>
<b>Client</b>	<b>Field</b>	<b>project</b>
<b>National Bureau of Statistics</b>	<b>Government</b>	<b>1. Household framework design (New Methodology Development).</b> <b>2. Statistical Methods and Quality Gate.</b> <b>3. Standardization of statistical methodologies Project.</b> <b>4. GSBPM (General Statistical Business Process Management).</b> <b>5. Statistical Survey Formulation (Labor Force, Economy, health etc.)</b> <b>6. Develop and design the employee satisfaction survey and data analysis.</b>

**Publications:**

<b>Client</b>	<b>Publication:</b>
<b>Federal competitiveness and Statistics Authority</b>	1- Statistical Classification Manual 2013 <a href="http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx">http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx</a>
	2- Statistical Indicators Manual 2015 <a href="http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx">http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx</a>
	3- GSBPM Manual 2016 <a href="http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx">http://methods.fcsa.gov.ae/Forms/STDManual/STDManual.aspx</a>
	4- National Framework of Statistical Data Quality 2017 - UNSD web <a href="https://unstats.un.org/unsd/methodology/dataquality/quality-references/">https://unstats.un.org/unsd/methodology/dataquality/quality-references/</a>
	6- manual of administrative data quality 2019
	7- Guide to Reviewing and Auditing 2018 - UNSD web

**UNDP- united nation – Ministry of Economy – UAE, Abu Dhabi  
January 2008 – January 2010.**

**Position:** Statistical Assistant

**Achievements and Responsibilities:**

- Review and ensure the statistical methodologies.
- Review the definitions, classifications, and statistical standard used at the National Bureau for Statistics in coordination with the technical departments.
- Weights account for the samples of family and economic surveys.
- Development Statistical Organizational Chart for national bureau of statistics.
- Woke with team of survey (Labor Force, Economy, etc.)
- Check the quality of the economic establishments framework and households frame.

**List of Projects**

Project Title	Field	project
<b>Establish of National Bureau Of Statistics</b>	<b>Government</b>	Statistical Methodologies. Statistical Organizational Chart. Statistical Strategy & Operational Plans. Statistical Survey Formulation (Labor Force, Economy, etc.)

**Department of Economy & Planning– UAE, Abu Dhabi  
April 2007 – July 2008.**

**Position:** Fieldwork Supervisor

**List of Projects**

Client	Field	Project
<b>Department of Economy &amp; Planning</b>	<b>Government</b>	Labor Force Survey Master sample Survey

**Al Amry Group for Transportation – UAE, Abu Dhabi  
February 2007 – April 2007.**

**Position:** Accountant

- Conducting Financial Analyses for the Group Projects.
- Project management design of a statistical and financial company data.
- Planning the Projects' Data Statistic and preparing daily & monthly reports.
- Using the Quick Books Pro 2007 software.

**IRAQNA - Orascom Telecom Co. (Zain Iraq) – Baghdad, Iraq**

**April 2006 – DES 2006.**

**Position:** Call Center Team Leader

- Leading 20 Employees in the Call Center Team in Sales Department.
- Planning Projects and preparing financial daily & monthly reports.
- Analyzing Sales Project Data.

**Smooth link Company**

**Al Jazira Group for Communication, Computer and Internet System**

**January 2002 – April 2006**

**Position:** Data and Financial Analyst for the Sales Department

- Controlling the Traffic System
- Data Analyst for the Sales Project
- Planning the Sales project.

**Al Diar Trading Company – Baghdad, Iraq**

**October 2000 – January 2002.**

**Position:** Accountant

- Accountant, performing my duties by using the Quick Books Pro software.

**Languages**

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**Arabic:** Mother tongue.

**English:** Good

**References**

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Available upon request

**Iimportant projects**

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1. Build Basic statistical classifications 2008
2. Build Basic methodology of statistical indicators 2009
3. Development of the Statistical Organizational Chart for NBS 2009 -2010
4. Build the Statistical Methods and Quality Gate 2011-2012
5. Preparation of the Statistical Classification Manual 2013
6. Household framework design (New Methodology Development) 2013-2014
7. Preparation of the Statistical Indicators Manual 2013 (updated 2015)
8. GSBPM (General Statistical Business Process Management) 2014-2016
9. Statistical quality system 2015-2017
10. GSBPM Manual 2015-2016

11. Smart census (concept) 2016
12. Happiness National Survey 2016-2017
13. National Framework of Statistical Data Quality 2017
14. Youth survey - Technical adviser 2017
17. Development National agenda indicator - project manager -2017
15. MOI satisfaction survey, happiness survey - project manager 2017-2020
16. Space awareness survey 2018 - 2020
18. National ID survey 2019
19. Coexistence Survey
20. Coexistence Survey dashboard

### **International Events and conferences**

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1. **United Nations Statistical Commission meeting 47 - New York 2016**  
<https://unstats.un.org/unsd/statcom/47th-session/>
2. **IAOS – international association for official statistics - Abu Dhabi 2016**  
<https://visitabudhabi.ae/en/see.and.do/leisure/events/iaos-2016-conference.aspx>
3. **Big data conference UN - Abu Dhabi 2015**  
<https://unstats.un.org/unsd/trade/events/2015/abudhabi/default.asp>
4. **ISI World Statistics Congress 2019**  
<http://www.isi2019.org/>
5. **UN World Data Forum – Dubai 2018**  
<https://unstats.un.org/unsd/undataforum/unwdf-2018-gallery/>
6. **Esri conference**
7. **Meeting of Eurostat – Luxemburg 2016**